



9600 Terminals

The next generation deskphone

Flexible Communications

9600 IP Terminals - a unique communications experience

The 9600 series IP terminals offer a new and unique communications experience to drive increased user productivity. Featuring an intuitive user interface, the 9600 series IP terminals allow users to proficiently and confidently perform common telephony tasks.

The right solution for your business

The 9600 series offer businesses a wide choice of terminals, which suit a range of different user profiles. Matching the communication needs of the user and the terminals on their desks provides great business benefits.

Enhance employee productivity...

The 9600 terminals have been designed to make communication functions easier and quicker to accomplish. Increased call control and call management capabilities are achieved via the intuitive user interface which can significantly help to improve user efficiency. SIP firmware enables the terminals to support applications that can increase productivity. For example, integration with Microsoft Outlook provides calendar information on the terminal display. SIP technology also indicates other network users' presence status on the terminal.

Investment Protection

The design of the 9600 series terminals provides an open standards adapter to support a range of additional modules. This ensures investment is protected for enhanced capabilities as needed in the future.

Personalise your desktop

There are many options available for customising a 9600 series terminal. For example, faceplates can be customised with different colours, graphics and logos. Also, with SIP firmware, background display images can be customised. These options provide your business with a powerful and unique way of extending corporate brand identity to the desktop across the enterprise.



...next generation phones and a path for the future

a powerful deskphone that is simple to use

the ability to brand the faceplate is a great idea...

managing all my communication needs is
easy thanks to the intuitive user display...



9600 - The terminals at a glance

9610

This entry level IP terminal is designed for locations where a simple, easy to use phone is required such as a reception area.

- Easy access to features which are helpful for office visitors
- Embedded web browser provides visitor access to information such as corporate directory, company information, news and events
- As designed for common user areas, the 9610 does not support hold, conference or transfer functionality



9620

This IP terminal has been designed for the everyday user, who also uses other communication devices such as email and PDA.

- Easy access to telephony features such as directory, transfer, conference and speed dial via the intuitive user interface
- The user interface provides simple access to many Avaya Communication Manager features

9630 and 9640

These terminals are essential for users who make and receive a high volume of calls.

- One button access to advanced features such as Extension to Mobile and Extend Call to Mobile
- The 9640 includes a high resolution colour backlit display
- Both terminals are also available with inbuilt Gigabit ethernet adapters
- Both terminals support the SMB24 expansion module



9650

For users who manage calls for groups of people, such as receptionists, call centre agents and executive administration staff, the 9650 is the ideal choice.

- Additional button functionality
- Support for the SMB24 expansion module

To find out more about the 9600 terminals and the ways in which they can improve your business or to arrange a demonstration please contact your Account Manager