

# BT Business One Plan

One great way to manage your business communications

Introducing BT Business One Plan

Help save your business time, money and effort



## A plan which answers your business needs

5p & 25p capped

One plan gives you capped rates for fixed and most mobile calls up to an hour<sup>1</sup>

flexibility

One simple approach with the flexibility to include fixed and mobile or broadband as you see fit<sup>2</sup> and line rental discount against normal business line rental charges<sup>3</sup>

one

One provider for integrated service support

5% reward

Enjoy real savings with one reward available across your committed communications spend<sup>4</sup>

Plus, you can now save three months' line rental on your new mobiles when you sign up for BT Business One Plan for 24 months<sup>5</sup>.

### The 5p cap<sup>1</sup>

Fixed line calls to 01, 02 and 03 numbers. Pence per minute rate applies after 60 minutes. Set up fees, fair use policy and conditions apply.

### The 25p cap<sup>1</sup>

Opt-in required. Applies to calls from fixed lines to the four main mobile operators only. Exclusions (including calls to numbers ported from other networks) apply. 7 pence set up fee, fair use policy and conditions apply. Pence per minute rate applies after 60 minutes.

Other Exclusions, minimum term, Fair Use Policy and conditions apply.

### Flexibility<sup>2</sup>

Opt-in required. Annual minimum spend of £500 plus and reconciliation fees apply. Minimum 24 month term. Requires commitment to two core products including a fixed calls and line product. Conditions apply.

### The reward<sup>4</sup>

The reward is based on your eligible spend and certain levels of spend being reached. Reconciliation fees apply.

All prices quoted are exclusive of VAT.

Conditions, set-up fees, exclusions and fair use policy applies. See [www.bt.com/mypackage](http://www.bt.com/mypackage) for details.



## Calls and lines

Inland

Calls between UK landlines capped at 5p for up to an hour

| BT Business One Plan Inland UK Calls<br>24 month contract | Pence per minute | Set up fee | Cap inclusive of set up fee<br>(maximum charge for up<br>to 60 mins) |
|---|------------------|------------|--|
| £500 annual commitment                                    | 2.6p             | 2p         | 5p   |
| £5,000 annual commitment                                  | 2.5p             | 2p         | 5p   |
| £30,000 annual commitment                                 | 2.4p             | 2p         | 5p   |
| £100,000 annual commitment                                | 2.3p             | 2p         | 5p   |
| £200,000 annual commitment                                | 2.2p             | 2p         | 5p   |
| £400,000 annual commitment                                | 2.1p             | 2p         | 5p   |

BT Business One Plan customers will have the option of capped or uncapped F2M and IDD calls.

## Capped fixed line to mobile option

Calls from UK landline to most UK mobiles capped at 25p for up to an hour

| Annual commitment | Per minute<br>(up to price cap) | Set up fee | Price cap inc set up fee<br>(maximum charge for<br>up to 60 mins) |
|-------------------|---------------------------------|------------|---|
| £500              | 10p                             | 7p         | 25p   |
| £5,000            | 9.9p                            | 7p         | 25p   |
| £30,000           | 9.8p                            | 7p         | 25p   |
| £100,000          | 9.7p                            | 7p         | 25p   |
| £200,000          | 9.6p                            | 7p         | 25p   |
| £400,000          | 9.5p                            | 7p         | 25p   |



For customers who have not opted into the Fixed to Mobile Cap, the following prices will apply per minute for calls to mobiles.

| BT Business One Plan | O2    | T Mobile | Orange | Vodafone |
|----------------------|-------|----------|--------|----------|
| Day                  | 8.90p | 10.61p   | 9.60p  | 11.21p   |
| Evening              | 8.90p | 6.32p    | 8.64p  | 6.27p    |
| Weekend              | 2.88p | 5.62p    | 4.76p  | 3.91p    |

### Capped IDD calls option<sup>6</sup>

| IDD Fixed calls - capped option at all times (day, evening & weekend) | Per minute | Set up fee | Price cap (maximum charge for up to 60 mins) includes set up fee |
|---|------------|------------|--|
| <b>£500 Tier</b>  |            |            |  |
| USA   | 3p         | 3p         | 10p  |
| Europe and Canada   | 5p         | 3p         | 20p  |
| Pacific Rim and Norway  | 7p         | 3p         | 20p  |
| Europe  | 15p        | 3p         | 20p  |
| <b>£5,000 Tier</b>  |            |            |  |
| USA   | 2.9p       | 3p         | 10p  |
| Europe and Canada   | 4.9p       | 3p         | 20p  |
| Pacific Rim and Norway  | 6.9p       | 3p         | 20p  |
| Europe  | 15p        | 3p         | 20p  |
| <b>£30,000 Tier</b>   |            |            |  |
| USA   | 2.8p       | 3p         | 10p  |
| Europe and Canada   | 4.8p       | 3p         | 20p  |
| Pacific Rim and Norway  | 6.8p       | 3p         | 20p  |
| Europe  | 15p        | 3p         | 20p  |
| <b>£100,000 Tier</b>  |            |            |  |
| USA   | 2.7p       | 3p         | 10p  |
| Europe and Canada   | 4.7p       | 3p         | 20p  |
| Pacific Rim and Norway  | 6.7p       | 3p         | 20p  |
| Europe  | 15p        | 3p         | 20p  |
| <b>£200,000 Tier</b>  |            |            |  |
| USA   | 2.6p       | 3p         | 10p  |
| Europe and Canada   | 4.6p       | 3p         | 20p  |
| Pacific Rim and Norway  | 6.6p       | 3p         | 20p  |
| Europe  | 15p        | 3p         | 20p  |
| <b>£400,000 Tier</b>  |            |            |  |
| USA   | 2.5p       | 3p         | 10p  |
| Europe and Canada   | 4.5p       | 3p         | 20p  |
| Pacific Rim and Norway  | 6.5p       | 3p         | 20p  |
| Europe  | 15p        | 3p         | 20p  |

Europe and Canada = Austria, Belgium, Canada, Denmark, Finland, France, Germany, Greece, Republic of Ireland, Italy, (excluding Vatican City) Luxembourg, Netherlands, Portugal (excluding Madeira), Spain, (including Balearic Islands), Sweden, Switzerland

Pacific Rim and Norway = Australia, Hong Kong, Japan, Malaysia, Norway, Singapore

Europe = Cyprus (South), Czech Republic, Estonia, Hungary, Latvia, Lithuania, Malta, Poland, Slovakia, Slovenia

Uncapped IDD calls – are also available if you do not wish to opt into these capped rates.

<http://www.serviceview.bt.com/list/homepage.htm>

To take advantage of the benefits of BT Business One Plan you would need to take a two year contract with a minimum spend commitment made up of one or more of the products from the 'Calls & Lines' portfolio below and at least one other service from BT Broadband and or BT Mobile.

| Calls and Lines       | BT Broadband                          | BT Mobile                                |
|-----------------------|---------------------------------------|--|
| PSTN Access Line      | BT Business Total Broadband Option 1  | BT Fusion                                |
| ISDN (ISDN 2, ISDN30) | BT Business Total Broadband Option 2  | BT Mobile Direct (low, medium and high)  |
| Business Highway      | BT Business Total Broadband Option 3  | Business Standard                        |
| Featureline           | BT Business Broadband Network         | Business Circle Complete                 |
| Featureline Compact   | BT Business Broadband Network Premium | Business Circle Complete (IA)            |
| Featureline Corporate | BT Business Broadband Advanced (SDSL) | Tariffs tailored through Mobile Selector |
|                       |                                       | BT Mobile Direct with Blackberry (BIS)   |
|                       |                                       | BT Talk Time                             |
|                       |                                       | BT Office Anywhere                       |



## You could enjoy real savings with one reward for the communications you commit to us

The 5% reward is based on your eligible spend, and relies on your spend commitment being reached. Reconciliation fees apply.

BT is the UK's leading ISP for business. BT's cost effective, high quality broadband connection provides business-strength, robust, reliable and time proven internet service as well as access to a whole range of extra added value business services.

BT Business Broadband Voice and Voice Plus (port rental, flat top tariff and calls) will also be eligible for the 5% reward and contributory to your minimum spend criteria, as will the following Broadband Value Added Services:

- BT Internet Security Pack
- BT Internet Business Pack
- BT Business Email Plus (BT Business Email Plus Organise, BT Business Email Plus Organise & Share, BT Business Email Plus Additional Storage)
- BT IT Support Manager (BT IT Support Manager PC, BT IT Support Manager Server, BT IT Support Network Manager)
- BT Static IP (BT Single Static IP, BT 5 Static IP, BT 13 Static IP).

For more information, or to place an order contact:

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1. The 5p cap applies to fixed line calls to 01, 02 and 03 numbers. Pence per minute rate applies after 60 minutes. Set up fees, fair use policy and conditions apply. The 25p cap applies to calls from fixed lines to the four main mobile operators only. Exclusions (including calls to numbers ported from other networks) apply. 7 pence set up fee, fair use policy and conditions apply. Pence per minute rate applies after 60 minutes. Opt-in required. Other Exclusions, minimum term, Fair Use Policy and conditions apply.
  2. Opt-in required. Annual minimum spend of £500 plus and reconciliation fees apply. Minimum 24 month term. Requires commitment to two core products including a fixed calls and line product. Conditions apply.
  3. Line rental on most access lines increased by 4.8% on 1 November 2007. Customers with these lines within their BT Business One Plan/BT Business Reward packages will receive a monthly credit on their bill equivalent to this increase.
  4. The reward is based on your eligible spend and certain levels of spend being reached. Reconciliation fees apply. All prices quoted are exclusive of VAT. Conditions, set-up fees, exclusions and fair use policy applies. See [www.bt.com/mypackage](http://www.bt.com/mypackage) for details.
  5. 24 month contract required for BT Business One Plan/BT Business Total Broadband and BT Talk Time/BT Business Circle Complete. Includes BT Fusion/BlackBerry line rental if purchased as a bolt on. Credit will apply to last 3 mobile bills. Terms and conditions apply.
  6. Opt-in required. Landline calls only. Annual minimum spend and reconciliation fees apply. 3p set up fee applies below the cap. Call restrictions, fair use policy and conditions apply.
- Europe and Canada = Austria, Belgium, Canada, Denmark, Finland, France, Germany, Greece, Republic of Ireland, Italy, (excluding Vatican City) Luxembourg, Netherlands, Portugal (excluding Madeira), Spain, (including Balearic Islands), Sweden, Switzerland.  
Pacific Rim and Norway = Australia, Hong Kong, Japan, Malaysia, Norway, Singapore.  
Europe = Cyprus (South), Czech Republic, Estonia, Hungary, Latvia, Lithuania, Malta, Poland, Slovakia, Slovenia.

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